

Tsunashima SST Cycle Sharing Service Terms and Conditions

Chapter 1: General Provisions

Article 1 (Definition)

The terms in these Terms shall have the following meanings.

Hand switch	Control and operational device and a key equipped to the shared bicycle.
Cycle sharing system	A system that lends sharing bicycles to members by putting sharing bicycles into and out of ports during service operation time
Shared bicycle	Bicycle for sharing provided by the Company.
Port	A place for shared bicycle rental, return and storage.
Members	Those who have signed a cycle sharing membership contract with the Company and use the cycle sharing system.
Operating entity	Refers to the following business entities who operate the services specified in the Terms. Panasonic Cycle Technology Co., Ltd. Contact: Mail: pct.cs1@gg.jp.panasonic.com
Management trustee	Refers to the operator who has been contracted to operate part of the service in accordance with the provisions of the Terms. Sunautus Corporation Contact: Orix Rent a Car Yokohama Tsurumi Toll-free number 0120-860-543 (business hours 8:00 to 20:00) ※The office may close time to time such as new year's holiday. For more information, please contact Orix Rent a Car, YokohamaTsurumi
Operation office	Maintains and manages shared bicycles and ports and deals with members. The above-mentioned management trustee assumes a role.

Article 2 (Application of the Terms)

1. Pursuant to the provision of the Terms, Panasonic Cycle Technology Co., Ltd. (hereinafter referred to as 'the Company') shall sign a contract (hereinafter referred to as the 'membership contract') with individuals who wish to join a cycle sharing system in 'Tsunashima SST Cycle Sharing Service' (hereinafter referred to as 'the business') operated by the Company, and shall provide a shared bicycle rent out service to the members during the period of membership. In addition, any matter not stipulated herein shall be determined in accordance with the law or general practice.

2. The Company shall be able to create 'User Guide.' If there is a difference between the Terms and the User Guide, the User Guide shall prevail.
3. These Terms and Conditions apply to members.

Chapter 2: Membership Contract

Article 3 (Conclusion of membership contract, etc.)

1. An individual who wishes to join the cycle sharing system shall sign up for membership by the method specified by the Company after accepting the Terms and Conditions. If the applicant is a minor, the applicant shall apply after obtaining the consent of the guardian in advance. (When a minor applies for membership, it is regarded as the parental consent has already been obtained.)
2. The membership contract shall be concluded if the Company accepts the application by an individual who wishes to join the cycle sharing system described in the preceding paragraph. Regarding the details of information of the cycle sharing system such as types, contents and precautions of the plan and increase or decrease of the designated port, etc. the Company shall select an appropriate reporting method of either (a) publication on the website specified by the Company or (b) e-mail to members' registered email addresses. If members do not receive the above information due to their failure to report the change of contact information, the Company shall not be liable.
3. If the applicant is applicable for any of the following items, the Company may refuse to enter into the membership contract.
 - (1) If you are less than 142 cm tall.
 - (2) If you had delayed payments in the past.
 - (3) If it is recognized that you are a member of an organized crime group, have connection with gang groups, or belong to any other antisocial forces.
 - (4) If you are under 13 years old and cannot promise to wear a helmet.
 - (5) If you are not used to riding a bicycle
 - (6) If you are ill, injured, pregnant, elderly, or having trouble driving a bicycle
 - (7) When physical function or cognitive function is deteriorating
 - (8) If you cannot promise to obey traffic regulations
 - (9) If you do not agree with these Terms.
 - (10) When the Company decides that it is physically difficult for you to ride a shared bicycle safely.
 - (11) In addition, when the Company decides that admission of applicants for the membership is not appropriate.
4. Those who can use shared bicycles shall be limited to individuals.

Article 4 (Terms of use / Wide area cooperation measure)

1. In the membership contract, the member shall select the plans and payment methods, and enter into a contract.
2. Members shall pay the fees specified in Chapter 5 in accordance with the plan and payment method contracted under the preceding paragraph. However, the Company can freely set a fee free period, and limited to that period, members (limited to those who satisfy the predetermined conditions) can use the service for free according to the conditions.

Article 5 (Change of registered information)

1. If the member's personal information, including the membership plan and the payment method, provided to the Company changed after joining the membership the member shall immediately notify the Company and obtain approval from the Company.
2. The Company may reject this change or cancel the membership contract if it is determined that the content notified in the previous paragraph will interfere with the execution of the service.

Article 6 (Cancellation of membership agreement)

If the member is applicable for any of the following items, the Company may temporarily suspend the use of the service or cancel the membership contract without any notification.

- (1) If the member violates the Terms and other contracts with the Company.
- (2) If the member cause a traffic accident in the use of shared bicycles.
- (3) If the member delays the payment of the fees set forth in these Terms and other payments under these terms, even once.
- (4) When the situation is applicable for any of the items of paragraph 3, Article 3.
- (5) In addition to the previous items, when the Company decides that the use of the cycle sharing system is not appropriate, such as when the Company cannot get in touch with the members, or when there is an error in the information at the time of admission or after the change of registration information notified in Article 5.

Article 7 (Cancellation of the business)

1. If the Company decides that it is difficult to continue the business due to the unavailability of all or part of shared bicycles or the cycle sharing system, or other reasons, the Company may unilaterally discontinue the business.
2. In the case of the preceding paragraph, the membership contract is terminated by the Company notifying the member to that effect, and the member is not required to pay a basic fee after the date on which the membership contract is terminated (Limited to cases where the basic fee is incurred in accordance with the contract plan selected by the member).

Article 8 (Midterm cancellation)

Members shall be able to cancel the membership contract with the consent of the Company. In this case, the member shall pay the basic fee until the day the membership contract is canceled (Limited to cases where the basic fee is incurred in accordance with the contract plan selected by the member).

Article 9 (Duration of membership contract)

The duration of the membership contract is from the date of signing the membership contract to the end date of the business (including successor services equivalent to the business). However, if the term of the duration of the membership contract is determined by the contract plan, that duration shall prevail.

Article 10 (Implementation period of the business)

Regarding the implementation period of the business, the Company shall select an appropriate reporting method of either (a) publication on the website specified by the Company or (b) e-mail to members' registered email addresses. If members do not receive the above information due to their failure to report the change of contact information, the Company shall not be liable.

The implementation period is subject to change without notice due to weather and other operational reasons.

Article 11 (Temporary interruption / suspension / resumption)

1. If the situation is applicable for any of the following items, the Company may temporarily interrupt / suspend the service of all or part of the cycle sharing system.

- (1) When performing maintenance of facilities for the cycle sharing system regularly or urgently
- (2) When all or part of the functions cannot be provided due to a failure of the facilities for the cycle sharing system, etc.
- (3) When the Company decides that safe provision of the cycle sharing system is difficult due to natural phenomena, regional events or other reasons
- (4) When the Company decides that temporary interruption of the facilities for the cycle sharing system is necessary operationally or technically

2. In the case of temporarily interrupting / suspending the service of all or part of the cycle sharing system based on the preceding paragraph, the Company shall select an appropriate reporting method of either (a) publication on the website specified by the Company or (b) e-mail to members' registered email addresses. If members do not receive the above information due to their failure to report the change of contact information, the Company shall not be liable.

However, this shall not apply in case of emergency or unavoidable circumstances. The same applies to the resume of the cycle sharing system after the grounds of the interruption / suspension

are resolved.

3. Even if the Company temporarily interrupts or suspends part or all of the cycle sharing system for the reasons set forth in paragraph 1 of this article, the Company shall not be liable for any damages the members suffered due to this, and shall not return the charges incurred in the interruption or suspension period.

Article 12 (Securing ID, password and etc.)

1. Members are responsible for securely keeping the ID and password issued by the Company at the time of signing the membership contract, and the unlocking passcode informed by the Company at the time of renting out shared bicycles (hereinafter collectively referred to as 'ID, etc.'). They shall not be disclosed, leaked to or used by third parties.
2. The Company shall not be responsible for keeping ID, etc. except for reasons attributed to the Company, and use of ID, etc. by a third party or any other acts shall be regarded as a use by the member.
3. Members shall be required to immediately notify the Company if the ID, etc. is stolen, illegally used, etc. by a third party, or if there is a risk of such abuse, etc.

Chapter 3: Rental procedure and return procedure

Article 13 (Shared bicycle rental procedure, etc.)

1. Members shall be able to use shared bicycle by reserving in advance through cycling sharing system. At this time, members shall complete reservation after checking remaining battery level and condition of the shared bicycle that members intend to reserve on smart phones or computers.
2. Reservation in the preceding paragraph is available for shared bicycles that are parked at specified ports where he/she designs to use from 20 minutes before estimated time of use. Reservation will be deemed to be canceled in case of procedures written in the following paragraphs are not completed 20 minutes after the time of the reservation.
3. In the sharing bicycle rental procedure, at the port where available shared bicycles are stored, the member who uses a shared bicycle unlocks the shared bicycle with the method specified by the Company. Renting a specified shared bicycle to the member by the Company (hereinafter referred to as the 'rental procedure') shall complete the procedure. It should be noted the individual contracts shall be concluded as a result.
4. There are cases where shared bicycles cannot be rented out due to the operational convenience of the cycle sharing system and the lack of available shared bicycles at the port, etc.
5. The member shall not make any claim (including a request for return of basic charges, compensation of charges for alternative means of transportation, etc.) to the Company regarding the fact that shared bicycles could not be used for the reasons set forth in the preceding paragraph.

Article 14 (Shared bicycle return procedure, etc.)

1. The procedure for returning shared bicycles will be completed by the method specified by the Company in addition to the member himself / herself locking the key equipped to the shared bicycle at the port where shared bicycles can be stored. As a result, the individual contract shall be terminated.
2. When returning the shared bicycle, the member shall confirm that there are no his / her personal effects on the shared bicycle and return it, and the Company shall not be liable for the loss of personal effects, etc.
3. Members shall return shared bicycle to the port within 48 hours from the time of the start. Return to the port once and then repeat the same procedure to use when using over 48 hours.
4. When performing the return procedure according to paragraph 1 is not possible due to none available port for storing shared bicycles, etc., the member shall move to another port where the shared bicycle can be stored and return it. At this time, the Company shall not be liable for the additional costs incurred to the member.
5. In the preceding paragraph, in case of emergency such as when the member cannot move to another port, the user shall contact the operation office and follow their instructions.
6. If the member leaves the shared bicycle in a place other than the port without contacting the operation office as stated in the previous paragraph or without following their instructions, the return procedure will be considered to be still incomplete. However, in cases such as the shared bicycle is found to have been left without completing the storing procedure, if the Company determines that it is necessary, the Company shall be able to complete the shared bicycle storing procedure on behalf of the member without notice to the member.

Article 15 (Cancellation of individual contract)

If the situation is applicable for any of the following items, the Company may demand the members to return the shared bicycle.

- (1) 48 hours passed from the time of the start.
- (2) If the rental of shared bicycles cannot be continued due to the unavailability of shared bicycles, suspension of the cycle sharing system, or other reasons while members are using shared bicycles.
- (3) If a member violates the Terms and other individual contracts with the Company while using shared bicycles.

Chapter 4: Handling of bicycle accidents, etc.

Article 16 (Accident handling)

1. If an accident involving the shared bicycle occurs while using, the user shall take legal measures

regardless of the size of the accident and handle it as provided for below.

- (1) Immediately notify the district police and operation office of the circumstances of the accident, etc.
 - (2) In relation to the accident, submit documents or evidence required by the Company as well as the insurance company specified by the Company without delay.
 - (3) In relation to the accident, when entering into a settlement or agreement with a third party, obtain prior approval from the Company.
2. In addition to the preceding paragraph, members shall handle and solve the accident under their own responsibility and at their own expense.

Article 17 (Procedure for failure / theft, etc.)

1. When discovering an abnormality or failure of the shared bicycle or port while using, the member shall immediately stop the use and contact the operation office and follow their instructions.
2. If shared bicycle theft, etc. occurs while using, the member immediately reports the situation of the theft to the district police and the operation office. For the operation office, the member shall report the name of the police station he / she notified to, notification date and time, notification acceptance number and notification content, and follow the instructions of the operation office. In addition, members shall pay the amount of money specified by the Company as contributions relating to the shared bicycle theft.

Article 18 (Handling at the time of out of charge)

If the shared bicycle battery runs out or there is a possibility of the battery running out while using, the member shall immediately notify the operation office of the out of battery situation, and following the instructions of the operation office, the user shall then take necessary measures such as returning shared bicycles to the nearest port.

Article 19 (Compensation)

1. Based on the individual contract concluded, the Company shall indemnify various general insurance under the following conditions while the member is using a shared bicycle, and the liability for damages held by the member shall be compensated within the limits of the following items.
- (1) Death, permanent disability 5 million yen, hospital insurance daily amount 5,000 yen, outpatient insurance daily amount 3,000 yen.

However, the hospital insurance daily amount applies up to 180 days from the date of the accident, and the outpatient insurance daily amount applies up to 90 days, limited to a hospital visit of no more than 180 days from the date of the accident. * The indemnity period is only during riding a

shared bicycle, etc. It compensates for injuries caused by sudden and unexpected external events.

- (2) Compensation liability - Interpersonal and objective common liability: Up to 100 million yen
* The indemnity period is only during riding a shared bicycle, etc. The Company compensates for legal liability in case of causing to the life, body or property of a third party due to the use of the bicycle.
2. For damages exceeding the compensation limit amount set forth in the preceding paragraph, members shall bear the costs.
3. For damages caused by accidents not reported to the police and operation office or accidents caused by members violating the Terms, members shall accept without objection that they may not receive indemnity under general insurance and by the Company's compensation system.
4. In addition to the two preceding paragraphs, the compensation set forth in paragraph 1 may not apply, such as when it falls under the disclaimer of policy conditions of various general insurance (in case of not paying insurance), etc. All members shall bear all the damage.
5. This section describes the outline of various general insurance, and the details depend on the insurance policy. In addition, inquiries concerning details such as contract procedures and insurance claims procedures shall be directed to the following operation office of business.

Contact: Sunautus Corporation, Orix Rent a Car Yokohama Tsurumi

Toll-free number 0120-860-543 (business hours 8:00 to 20:00)

Chapter 5: Charge

Article 20 (Charge for use)

1. A charge for use refer to usage fee and other charges paid by the member to the Company when the member uses the shared bicycle. Also, charges for use shall be measured from the point of unlock as start time to the point of both returning to the port and locking the key are completed as ending time, and either time shall be based on the time on the server that manages the Company's cycle sharing system. (At the end of use, utility time continues unless both returning to the port and locking the key are completed.) In addition, the number of seconds shall be rounded up in estimating utility time.
2. The Company specifies usage fee and other charges on the website specified by the Company, and in case of changing the price list, the Company shall select an appropriate reporting method of either (a) publication on the website specified by the Company or (b) e-mail to members' registered email addresses. If members do not receive the above information due to their failure to report the change of contact information, the Company shall not be liable.

Article 21 (Other charges)

Other charges shall be the fees that the Company announces and pays for fee-based services requested

by members, in addition to the basic charge and extension fees. In addition, members shall prepare a communication device, software, and other all the accompanying equipment that are required to use services on their own, and shall bear all the communication fee (including packet communication fees), internet access fee and electric power associated with using the services.

Article22 (Payment of fees)

1. The member shall pay the Company the total amount of charges for the month for which the service has been provided on the following month payment date specified by the Company, by the method contracted in paragraph 1, Article 4 or the method changed in accordance with paragraph 1, Article 5. In addition, regarding the billing for members, use period are distinguished on the basis of ending time of use of shared bicycles, the date of withdrawal from member's bank account may differ depending on the credit card company.
2. If the Company cannot receive payment from members by the means described in the preceding paragraph, it shall be able to receive payment by other means of payment determined by the Company.

Article 23 (Refund)

1. The Company refunds on demand from members in case of members are rendered unavailable to use services due to the situation that storing procedure of shared bicycles is impossible or extremely difficult caused by the systemic defect (hereinafter referred to as the 'this matter') as an immediate cause and if the situation is applicable for all of the following items.
 - ① Members inform the operation office promptly after noticing this matter. (If it is not informed to the operation office immediately after noticing this matter, it fails to fulfill the conditions of the refund.)
 - ② Members provide a full explanation to the Company's investigation.
 - ③ Show some form that verifies the facts that are inferred this matter to the Company.
2. The Company carries out refund procedure to members by the end of the next month of this matter are informed. Actual date of the refund differs depending on the registered credit card issuer. (For details, please contact the credit card company.)
3. The refund shall be taken place by either refund to the credit card or crediting to member's account of banking facilities as a general rule.

Chapter 6: Responsibility

Article 24 (Routine inspection and maintenance)

The Company performs routine inspections and maintenance of shared bicycles and ports according to the standards established by the Company.

Article 25 (Pre-use inspection)

1. Each time the member rents a shared bicycle, he / she shall check if the brake performance, handlebar steering, tire pressure, ringing of bells, hand switch, remaining battery capacity, etc. are in the state that they can be used safely and appropriately.
2. If the member finds damage to the shared bicycle, loss of equipment and inadequate maintenance, he / she shall immediately contact the operation office and discontinue use.
3. If you use the shared bicycle without contacting the operation office as stated in the previous paragraph, it will be considered that there was no damage to the shared bicycle, loss of equipment or inadequate maintenance at the time of the rental.

Article 26 (Accountability)

1. Members shall use and store shared bicycles with due care of a prudent manager.
2. Accountability in the preceding paragraph shall start when the rental procedure of shared bicycle based on the individual contract is completed, and shall end when the return procedure of the bicycle concerned is completed.

Article 27 (Prohibited activities)

Members shall not do the following acts.

- (1) Letting anyone other than the member himself / herself use shared bicycles.
- (2) Dangerous behavior such as reckless cycling and drink cycling.
- (3) Use of shared bicycles ignoring traffic rules.
- (4) Use in parks, etc. where bicycles are prohibited, dangerous spots and inappropriate places.
- (5) Acts that may hinder the passage of pedestrians, etc.
- (6) Modification, removal, change, or invalidation of bicycle structure, equipment, accessories, etc.
- (7) Use without shoes, or use with clothes or costumes that may get caught in driving part
- (8) Traveling on slippery surface such as on snow or on ice, etc., traveling in flooded areas, or use in other bad weather
- (9) Bicycle parking within the prohibited areas for abandoned bicycle, etc. established by the ordinance, private land where permission cannot be granted or places where the bicycle may hinder the passage.
- (10) Leaving the bicycle in the place other than the port or an act of abandoning it.
- (11) Forcing to continue cycling when the bicycle breaks down while cycling.
- (12) Use the shared bicycle for various tests or competitions, towing or boosting.
- (13) An act of occupying a shared bicycle, etc. for a long time beyond the original purpose of use (for example, keeping it at home or in the office in anticipation of next day use).

- (14) Use the shared bicycles by members who don't meet ride height requirements type by type of the shared bicycle (approximate standard height is indicated).
- (15) If you are under 13 years old and use without wearing a helmet.
- (16) Automatically collecting information from the cycling sharing system and the website of the Company by using computer software technology regardless of the name such as web scraping, web crawler, web spider. Any other act that may overload the system or Collection, or any other acts that may overload the system or may interfere with stable service provision.
- (17) Use that does not follow the instructions of the Company (including the operation office).
- (18) Use as a means to act against domestic laws and regulations.
- (19) Other acts that violate laws, regulations or public order and morals.

Article 28 (Dealing with abandoned bicycles)

1. When the member parks a shared bicycle in a place prohibited in the preceding article item 9 (hereinafter referred to as "abandoned"), members shall bear expenses for removal, storage, etc. of abandoned bicycles, and shall be liable for usage fees incurred until its return and expenses involved in recovery of shared bicycles incurred by the Company or Operation office as well as all other damages caused to the Company.
2. In the case of the preceding paragraph, when the local government or the police, etc. contact the Company about abandoned bicycles, the Company shall ask the member to move the shared bicycle promptly to the place specified by the Company or the operation office and follow the legal measures.
3. If the Company pays the expense under paragraph 1, the member shall pay this expense to the Company promptly.

Article 29 (Obligation to return shared bicycles)

Members shall return the shared bicycles in the condition of which they were rented except for wear and tear resulting from normal use. When damage to, loss or theft, etc. of all or part of the shared bicycle including equipment is due to grounds attributable to members, the members shall bear all costs required to restore the shared bicycles' original condition such as repair and replacement cost.

Article 30 (Handling when shared bicycles are not returned)

1. If the member does not return the shared bicycle even when the available time specified in each contract type is exceeded and does not respond to the Company's request for return, or if the Company determines that the shared bicycle was used without being paid for by circumstances such as that the location of the member is unknown, the Company can cancel the membership contract and take legal proceedings such as bringing criminal charges.

2. If the situation falls under the cases stated in the preceding paragraph, the member shall be liable for any damages caused to the Company, in addition to the usage fee until the shared bicycle is returned and the cost required for recovering and searching for the shared bicycle.
3. In the event that the shared bicycle is not returned from the member even after the cycle sharing system operation time has passed due to reasons that are not attributable to members such as natural disasters and other force majeure events, the Company shall not hold the member to account for the damage caused by this. In this case, members shall immediately contact the operation office and follow their instructions.

Article 31 (Liability)

In addition to the provisions of the Terms and Conditions, members shall be liable for damages if they cause damage to a third party or the Company by using shared bicycles. However, except for reasons not attributed to the member.

Chapter 7: Disclaimer

Article 32 (Disclaimer)

REGARDLESS OF THE REASON, MEMBERS SHALL NOT BE ABLE TO CLAIM COMPENSATION FOR DAMAGES EXCEEDING THE AMOUNT OF MONEY THE COMPANY RECEIVED FROM THE MEMBERS AS COMPENSATION FOR USE OF SHARED BICYCLES, EVEN WHEN DAMAGE IS CAUSED TO THEMSELVES BY USING OR BY NOT BEING ABLE TO USE SHARED BICYCLES, UNLESS IT ARISES FROM THE COMPANY'S GROSS NEGLIGENCE OR WILLFUL MISCONDUCT.

Chapter 8: Customer information and its use

Article 33 (GPS function)

Members approve without objection that shared bicycles are equipped with a global positioning system (hereinafter referred to as 'GPS function'), that the current position, passing routes, etc. of the shared bicycle are recorded in the Company's system, and that the Company uses the record in the following cases.

- (1) When confirming that the shared bicycle has been returned to the designated return location at the end of use.
- (2) When the situation corresponds to paragraph 1, Article 32, as well as when it is decided that the Company needs to recognize the current position, passing routes, etc. of shared bicycles by using the GPS function to manage the Company's cycle sharing system.
- (3) When using for marketing analysis for further satisfaction of members and other customers, such as for the purpose of providing better products and services to members.

- (4) When using for operation management of shared bicycles and research and development of usage technology of operation data, etc. after deleting member specific information and personal information.
- (5) When disclosing data required by law or government agencies.

Article 34 (Use of customer information)

1. The Company shall use members' personal information acquired in association with application and membership contract under the Terms and Conditions, change of registration information, location information / travel route information by GPS mounted on shared bicycles, etc. and other business operation within the scope of the following purposes.

[Purpose of use]

- (1) Identification of the member
 - ① To identify applicants for the membership and the member.
 - ② To do personal authentication when the member uses the service.
- (2) To provide, notify and contact information by e-mails, direct mails or etc.
 - ① To provide products, information of services, etc. (including advertisements) and invitations of events, etc. of the Company and group business.
 - ② To provide products, information of services, etc. (including advertisements) and invitations of events, etc. of third parties that entrust delivery of information to the Company.
 - ③ In addition, to notify and contact members.
- (3) Shipment of products
 - ① To send products of campaign, for trials and winnings, etc.
 - ② To send requested products, purchase, and asked products, etc.
- (4) Operating and providing other services
 - ① To perceive registration status and status of utilization of the members.
 - ② To make an appropriate decision and to provide a proper response to an application for membership and its acceptance.
 - ③ To charge members for usage fee of service.
 - ④ To manage membership contracts and individual contracts, etc. appropriately.
 - ⑤ Even after the end of the contract, to deal with inquiries and properly manage documents required by laws and regulations.
 - ⑥ To inform you of the services, products, events and campaigns.
 - ⑦ To conduct a questionnaire survey and a trial.
 - ⑧ To respond to an inquiry and a consultation from/by members.
 - ⑨ To contact members to manage a cycle sharing system and to provide services such as version upgrade (including follow-through service) to members.

- ⑩ In addition, to conduct/provide services by the Company and to enable service operating companies besides the Company to conduct/provide services.
- (5) Planning and development, etc. of products and services, etc.
- ① To conduct group interview, a questionnaire survey and a trial designed to collect information to plan and development, etc. of products and services, etc.
 - ② To conduct various management and analysis such as preparation of statistical data necessary for operation or management of the company.
 - ③ To collect and analyze information through questionnaires and interviews with members in the verification of business benefits.
- (6) Others
- ① To notify the changes in utilization purpose of personal information and to gain a consent.
 - ② In addition, to utilize personal information to the extent heretofore agreed to use by members separately.
2. Members' personal information shall not be provided to outside without the prior consent of the members, except when there is a provision in the law. However, if it falls under the following purposes of use, the member's personal information may be provided to a third party to the extent necessary for normal operation to provide the service of this business, unless the member specifically requests otherwise.
- Operation management of the cycle sharing system, handling of inquiries from other businesses and government agencies, etc., explanation of the usage situation to family members, etc. when providing services, information provision to medical institutions, etc. in emergency
- In addition, the information may be used for research, marketing or the Company's other business purposes, or provided to third parties, after being converted into a form in which individuals cannot be identified, such as statistical information.
3. The Company outsources part of its operations in the implementation of this business. The Company supervises the contractors on the protection of personal information by contract. The contents of the main operations to be outsourced are as follows.
- Computer office work, account settling work, management of members, dealing with inquiries from members, office work involved in the cycle sharing system administration such as shared bicycle transfer / collection / charging / maintenance
4. The company and the chief privacy officer who handle personal information acquired in accordance with the Terms and Conditions shall be as follows.
- The Manager in charge of Promoting Privacy, Panasonic Cycle Technology Co., Ltd.
5. Provision of personal information
- If it is deemed to be appropriate for the personal information acquired to be handled by an affiliated company, the Company may provide customer's name, contact information, etc. to its

affiliated company in paper or electronic media. In this case, a customer can demand the Company to stop providing personal information to its affiliated companies.

6. About consignment of personal information handling

The company may outsource all or part of the handling of acquired personal information to the extent necessary for the above purpose of use. The trustee company may also outsource.

7. Members shall be able to request the Company to disclose personal information about themselves, and if personal information held by the Company turns out to be incorrect or wrong, the Company will promptly respond to corrections and deletions. In addition, inquiries regarding disclosure, correction, deletion, etc. of personal information, the cease of use / provision, other suggestions, etc. to the Company shall be dealt with by the following point.

Contact: Panasonic Cycle Technology Co., Ltd.

Mail: pct.cs1@gg.jp.panasonic.com

In case of Saturdays, Sundays and public holidays or long holidays such as New Year's holidays, the Company may respond after the next working day, or take some time to answer.

Chapter 9: Miscellaneous

Article 35 (Change of Terms)

When revising the Terms and Conditions, the Company shall notify of the change to the email address registered by the member. If the contact information changes, members shall promptly report the Company, and the Company will not be liable for any cases where members do not receive information from the Company due to their failure to report the change of contact information.

Article 36 (Notifications, etc.)

Notifications and communications from the Company to members shall be made by using the telephone number or email address registered at the time of the membership contract, and notifications and communications shall take effect at the time of transmission. Disadvantages due to failure to answer, non-delivery of emails and failure to check emails promptly shall be borne by the member. In addition, members shall agree to receive emails of announcements about services, advertisements and commercial emails from the Company

Article 37 (Delayed damages)

If members fail to fulfill their financial obligations under the Terms, membership contract or individual contract, they shall pay the Company delayed damages at an annual rate of 14.6% (on a pro-rate basis with 365 days a year).

Article 38 (Court of jurisdiction)

If disputes arise in relation to rights and obligations under the Terms, membership contract or individual contract, the Osaka District Court or the Osaka Summary Court shall be the exclusive agreement jurisdiction court.

Article 39 (The use of bicycle sharing during the free usage fee campaign)

1. If the Company runs the free usage fee campaign, the use of bicycle sharing during the campaign shall be available only to members who can cooperate with the collection of the Company's marketing information during that period, such as questionnaires and interviews.
2. The use of bicycle sharing during the free usage fee campaign period is limited to 60 minutes and bicycles shall be returned to the port by then. If it is expected that the time from the start of use to the return will exceed 60 minutes, the user shall promptly contact the operation office and follow the instructions.

Article 40 (Withdrawal from membership)

1. If members want to withdraw from membership, members shall notify the Company accordingly by the method specified by the Company, and the members leave the membership as of the day withdrawal procedure is completed within the Company. In addition, in case of members have any outstanding obligation to the Company such as charge for use, etc. the Company may charge fees after the withdrawal.
2. When notifying of withdrawal from membership in the preceding paragraph, the withdrawal procedure may not be concluded if there are something incomplete in procedure such as members fail to report the change of the email address registered by the member to the Company.
3. The Company will delete the data of the members' information after three years of the time of the withdrawal.

Article 41 (Language)


The governing language of this terms and conditions shall be Japanese and an English translation hereof is made for reference. If discrepancy in interpretation arises, the Japanese version shall prevail.

《Predefined items established by the Company》

Item	Content
Website (3 II、10、11 II、 20 II)	Publication shall be made on one of the website of the Company, website of group business of the Company, website that the Company launch separately or home page of the operation office.
Return procedure	Park the shared bicycle in an anterior direction on the available bicycle rack at

(14 I)	the port lock the key equipped to the shared bicycle and then turn off the hand switch.
Payment method (22 I)	The payment is only available for credit card. Available credit cards are VISA, Master, JCB, American Express and Diners Club.
Date of Payment (22 I)	The amount will be debited on the payment due date of registered credit card. For details, please contact the credit card company.
Payment method for emergencies (22 II)	Payment by registered credit card, via direct deposit (bank transfer fee shall be borne by members) or cash payment to the operation office.
Withdraw method (40 I)	Fill out a web form on the website that the Company launch separately and submitting it.
Date of Withdrawal (40 II)	Withdrawal procedure shall be completed when members receive a receipt acknowledgment of notice of their withdrawal by email from the Company after notice of withdrawal arrived at the Company from the website that the Company launch separately.

《Requirement height by type of bicycle (approximate standard)》 (Article 29, Paragraph 14, etc.)

Glitter		142cm or taller
SW		147cm or taller
J Concept		142~173cm

* Actual colors may be different from the above photo.

* If none of the above applies please check our website.

https://cycle.panasonic.com/products/eb_fashion.html